

# NOT ALL TRUCKS ARE CREATED EQUAL



Standard interstate vans can easily pick up and deliver household goods in most residential areas, but some moves – because of the locations of the homes and other roadway conditions – require special handling.

**The purpose of this insert is to help avoid misunderstandings, delays and the likelihood of additional costs when homes are located in areas that restrict the use of standard interstate equipment.**

## **Not all trucks are created equal**

means that interstate vans cannot navigate certain areas. If your present home or new home fits one or more of these examples, please advise your moving counselor at your earliest convenience.

## **Several examples are:**

- Homes located on narrow or winding roads with tight turns or switchback access roads leading to your home
- Certain gated communities
- Unpaved or gravel roads
- Where local zoning ordinances prohibit tractor/trailers or larger vehicles

- The presence of low, overhanging branches or utility wires
- Busy streets with restricted parking
- Houses that are set back, far from the road, or areas with steep inclines

## **Are you this customer?**

When you select your mover, you might not have selected a new home yet. In other cases, even when your new home is waiting for you, you might not have seen the area and the roadways. For that reason, your estimate may have been prepared without critical information which will affect the total moving cost. If you are in this category, please make sure you contact your moving counselor as soon as you decide on your new home, so we can make delivery arrangements, suggest special handling, and revise your estimate – if necessary.

*See opposite side for a comparison of a standard interstate tractor/trailer with two smaller service vehicles.*



## **National Van Lines, Inc.**

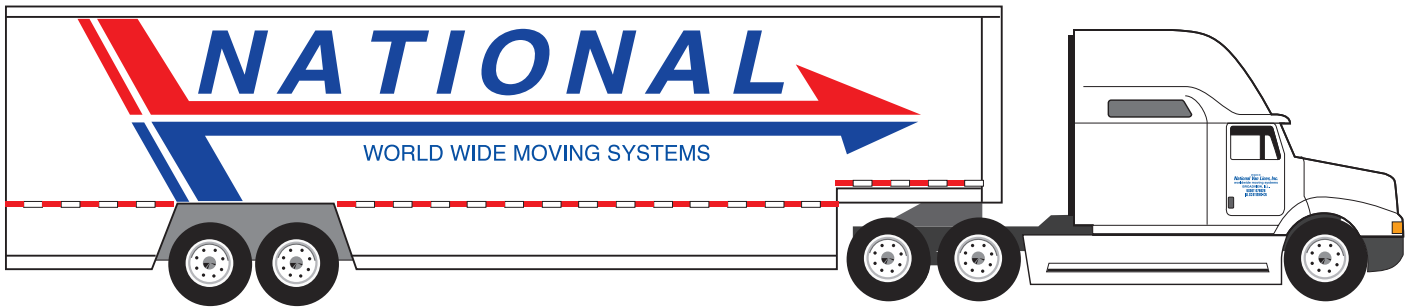
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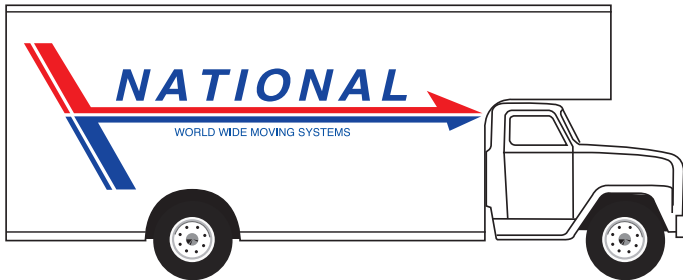
*Moving Your Memories*

# TRUCK COMPARISON

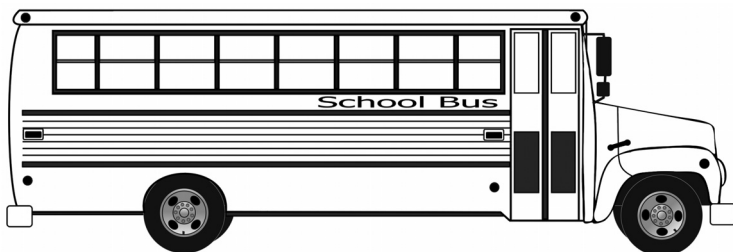
*These visual examples show to approximate scale how a moving van with a standard 53' trailer compares to other delivery and service trucks.*



*Tractor with 53' Trailer (typically a total of 75' long)*



*24' Straight Truck*



*Service Truck*

*The types of moving requirements described in this insert will almost always result in additional costs. If your mover has to shuttle your household possessions from home to smaller vehicle or smaller vehicle to home, that means shuttle charges apply.*

*As soon as you know your new address and can describe the roadway conditions and other special requirements, call your moving counselor so your estimate can be revised and delivery arrangements made.*